MUSCOWPETUNG SAULTEAUX NATION

STARLINK EQUIPMENT TERMS & CONDITIONS

Muscowpetung Saulteaux Nation provides Starlink equipment and internet service at no cost to eligible members through its internet program. These rules help protect the equipment and ensure the program can continue serving the community.

1. One Equipment Package per Eligible Household

The Muscowpetung Saulteaux Nation Starlink program is available to eligible members residing on-reserve only, subject to program eligibility and equipment availability. Each eligible household may receive one Starlink equipment package. Additional units are not automatically provided. Equipment cannot be sold, rented, given away, or transferred to another person or household without authorization from the Nation.

2. Equipment Covered

The package may include a Starlink dish/antenna, router, power supply, cables, mounting hardware and any other accessories issued with the kit. All supplied parts must be kept together and handled with care.

3. Member Responsibilities

- Use the equipment for the approved household and follow Starlink setup and safety instructions.
- Protect equipment from theft, weather exposure beyond its intended use, drops, impacts, liquid, pets, children and other preventable damage.
- Do not open, modify, repair, tamper with or deliberately damage the equipment or cables.
- Do not remove or relocate the equipment to another household or address without notifying the program administrator.
- Report faults, damage, loss or theft to the Nation as soon as possible. Keep the equipment and accessories available for inspection if requested.

4. Faults, Damage and Replacement Requests

All equipment problems must be reviewed before a replacement is approved. If inspection or troubleshooting indicates an internal fault or manufacturing defect, the Nation will review the issue and may arrange a repair or replacement, subject to warranty terms, availability and program approval.

Equipment that is lost, stolen, incomplete, altered or damaged through misuse, neglect, improper installation, accidents or failure to follow instructions may not qualify for a free replacement. Repeat requests will be reviewed individually. A replacement is not guaranteed, and a new unit will not be issued automatically because equipment has stopped working or been damaged.

5. Internet Use and Service Limitations

Members must use the service lawfully and respectfully. Do not use it for fraud, threats, harassment, unlawful activity or to interfere with other users or networks. Internet performance may be affected by weather, power outages, network conditions, equipment placement or Starlink service availability. The Nation cannot guarantee uninterrupted service or specific speeds.

6. Program Review

Muscowpetung Saulteaux Nation may review equipment concerns, inspect equipment where reasonably necessary, and make decisions about repair or replacement based on the condition of the equipment, the cause of the fault, warranty coverage and program rules. Misuse or repeated preventable damage may affect eligibility for further equipment assistance, subject to applicable law and Nation policy.

Questions or Equipment Issues

Please contact the designated Muscowpetung Saulteaux Nation program office before attempting repairs or requesting replacement equipment.

These terms should be reviewed and approved by Muscowpetung Saulteaux Nation before publication. Program rules and any warranty obligations may affect how they are applied.